

# Exotic Aquatics Return and Exchange Policy

## Livestock

No returns on any livestock. No exchange or store credit on any livestock.

## Tanks

No returns or exchanges on tanks.

## Special Order Items

No returns or exchanges on special order items.

## Discontinued and Clearance Merchandise

No returns or exchanges on discontinued or clearance merchandise.

## General Merchandise

Refunds or exchanges on general merchandise will be issued if the following criteria is met.

- You have the original sales receipt.
- Is within seven days of original purchase.
- The merchandise has not been opened and is in original packaging.

If all above criteria is met, refund or store credit will be issued.

## Warranties

Exotic Aquatics does not offer warranties on any merchandise it sells. Any warranties on merchandise would be that of the individual manufacturer. For warranty information on a specific product please contact the manufacturer of that item.

## Used Items

No returns or exchanges on used items. Used items are sold as is.